

Notes from PPG meeting Thursday 22nd August 2019

Present; Sue Naylor, Michelle Cowsill, Joan and Nigel Bottrill, Catherine Mackay, Cheryl Merrin and Lisa

Notes from previous meeting agreed as accurate record

Sue welcomed Cheryl and Lisa as 2 new members, briefly described role of PPG, expectations etc.

Matters Arising;

1. PPG drop in held at end of June disappointing as no one had come. Nigel and Joan were also disappointed by the lack of response by people when they came into surgery for the afternoon. The efforts during PPG has paid off though as Lisa has joined!
2. Furness Carers had not attended for their scheduled drop in end of July. They have been invited to come to the November one. Sue explained what the drop ins were and how they had come about for the benefit of the new members. **All to think about suggestions for future drops ins.**
3. Joan and Michele have been working on the 'Fitnote' poster. Joan presented a draft for consideration. **Michelle still to send the email to staff re Fitnotes.**
Lisa suggested, and it was agreed **Sue will draw up a small info leaflet to be attached to notes when given out and will brief staff re this.**
Cheryl suggested and **Sue will check out whether info can go on My Gp / Patient Access apps and whether surgery has a twitter account.**
4. In describing what PPG had been involved in, the car park was mentioned! Was suggested that a poster re CCTV could be put up, **Sue will suggest.**

New issues / info/updates;

1. Sue explained that surgery will be starting to implement repeat dispensing in the coming months. Explained what this is but it is at very early stages.
2. Joan asked group their thoughts on the ICC poster that had been emailed out. A hard copy was circulated at the meeting. Agreed far too much information on it, and questions as to who aimed at. Felt it should address more, 'who we are and what we can do for you'. **Sue to pass feedback to Stephanie to go back to the CCG.**
3. Surgery has 2 new trainee GP's, Dr Singh and Dr Kolbe. Dr Stewart and Dr Bojhani have now left. Surgery has a new admin apprentice and temp receptionist. Advertising for a cleaner.
4. New coverings for the waiting area have been ordered.
5. A Social prescriber for the ICC has been appointed – role explained.
6. 1st flu clinic scheduled for Saturday 28th sept, this will be for over 65's.
7. There is a menopause café to be held at St Mary's Hospice, Saturday 7th sept 10.30am – 12.20pm. Sue explained what this is, and posters will be put up in surgery.
8. Lisa explained shared her reasons for joining PPG to do with women's experience and treatment of menopause, opportunities discussed such as hosting our own café, working with social prescriber.
9. Cheryl asked about young people and PPG as this is her interest. This has been discussed previously. Dr Onslow does a lot of work with young people, agreed **Sue will see if AO can come to a PPG meeting to share what she does.**

Date of next meeting;

Thursday 24th October @ 6.30pm